

**“WhatsApp” exchange between Chair of the Police Services Board  
(Diane Deans) and the Mayor’s Chief of Staff (Serge Arpin)**

[2022-02-10, 7:30:36 PM] Diane Deans: Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them.

[2022-02-10, 7:30:36 PM] Serge Arpin: Test

[2022-02-10, 7:31:44 PM] Serge Arpin: <attached: 00000003-VIDEO-2022-02-10-19-31-44.mp4>

[2022-02-10, 7:47:57 PM] Diane Deans: Omg! What are we doing about it? Where are they going!

[2022-02-10, 7:48:49 PM] Serge Arpin: Apparently OPS is aware and their destination is unclear.

[2022-02-10, 7:49:59 PM] Diane Deans: Sorry. I was replying to Steve Bell. Not sure how that message got redirected to you.

[2022-02-10, 7:51:12 PM] Serge Arpin: Ouch. Maybe stay off of WhatsApp until we fix the glitch or get me a gun, deputize me and I will go get my head shaved (don't get me wrong, I like Steve very much).

[2022-02-10, 7:53:57 PM] Diane Deans: Haha

[2022-02-10, 8:01:38 PM] Diane Deans: Test

[2022-02-10, 8:01:48 PM] Serge Arpin: Got it

[2022-02-10, 8:01:58 PM] Diane Deans: 👍

[2022-02-10, 8:55:59 PM] Serge Arpin: <attached: 00000012-PHOTO-2022-02-10-20-55-59.jpg>

[2022-02-10, 8:58:09 PM] Diane Deans: We can discuss tomorrow. This needs a great comms strategy to get buy in from the public. We lack in that department.

[2022-02-10, 8:58:37 PM] Serge Arpin: Got it, thanks.

[2022-02-11, 8:57:53 AM] Serge Arpin: I'm on another call - what's up - can you summarize - are you listening in to Premier's media avail at 10:30? Does OPS have a handle on how last night's and today's announcement will help?

[2022-02-11, 9:05:31 AM] Serge Arpin: I propose that we maintain because we need to talk about the weekend - let's find a time that works for him.

[2022-02-11, 9:06:16 AM] Diane Deans: Ok. So not 9:30?

[2022-02-11, 9:06:24 AM] Serge Arpin: We will try to find a different time slot - it may add value to do it after the Premier's media avail even though they have already announced that they plan to announce state of emergency.

[2022-02-11, 9:06:59 AM] Serge Arpin: Well I'm only going on your intel that Peter is not available - is that what he told you?

[2022-02-11, 9:07:51 AM] Serge Arpin: We will try separately to get Bell and hold the time if possible. Let OPS figure it out. We're happy if Peter can send a 2ic.

[2022-02-11, 9:10:36 AM] Diane Deans: You guys sent out a meeting request for 9:30 this morning. The Chief replied not available. I am not available either because I am in a documents briefing.

[2022-02-11, 9:10:53 AM] Serge Arpin: Ok got it - we will find a different time.

[2022-02-11, 9:11:08 AM] Serge Arpin: Can you advise on your broad avail?

[2022-02-11, 9:13:40 AM] Serge Arpin: It is my advice to get a new date with Singleton Reynolds. They will collaborate. We have had to move meetings on LRT also. As Chair of OPS you get special dispensation.

[2022-02-11, 9:15:02 AM] Serge Arpin: We can try to keep the 9:30 tight but I'm busting my back to add you to briefings...

[2022-02-11, 9:16:21 AM] Serge Arpin: Singleton Reynolds is only 20 minutes and you should be able to join the 9:30 call. The key elements of their presentation will end before 9:30.

[2022-02-11, 9:16:39 AM] Serge Arpin: Just bail and join us as we are trying to get a 2ic to come into the 9:30 update.

[2022-02-11, 9:19:33 AM] Serge Arpin: So it's over now we try SR. Clearing the path for you to join the update call at 9:30. Am also looking for your support to align on narrative ahead of Special Council meeting on Monday at 11 am.

[2022-02-11, 9:19:52 AM] Diane Deans: Ok. I will join at 9:30

[2022-02-11, 9:20:12 AM] Diane Deans: Can you send me a link?

[2022-02-11, 9:20:12 AM] Serge Arpin: Btw update on Bronson - there is very little activity there. It ebbs and flows but there was only one vehicle there this morning.

[2022-02-11, 9:26:29 AM] Serge Arpin: Peter has agreed to 11:00. Let's shift to 11:00 am. Ok?

[2022-02-11, 10:07:27 AM] Serge Arpin: You are good with 11 then.



[2022-02-11, 10:19:10 AM] Serge Arpin: Are you granting the operational update to Fleury/McKenney? Let's discuss at 11 am please.

[2022-02-11, 10:19:25 AM] Serge Arpin: I have no intel on OPS operations ahead of the weekend

[2022-02-11, 10:32:31 AM] Diane Deans: I think we should agree to a briefing with downtown Councillors.

[2022-02-11, 10:49:43 AM] Serge Arpin: Can you take a quick call - we have an elegant/positive solution.

[2022-02-11, 10:53:42 AM] Serge Arpin: Can you interrupt your call I only need 30 seconds.

[2022-02-11, 10:57:28 AM] Serge Arpin: Councillors McKenney and Fleury being added to the 11 am. Everyone is made whole. It is NOT to be forwarded to other members of CouncilZ

[2022-02-11, 11:04:23 AM] Serge Arpin: Sorry it's being moved to 11:30 so we can listen to Ford. Please confirm.

[2022-02-11, 1:23:20 PM] Serge Arpin: Have you reviewed an email asking you to support the call to bring troops in?

[2022-02-11, 1:25:48 PM] Serge Arpin: Have you received

[2022-02-11, 1:40:54 PM] Diane Deans: I don't think so but I have heard Matt Luloff is asking Councillors for their support.

[2022-02-11, 1:46:03 PM] Serge Arpin: I assume that if we see no additional resources on the ground between now and Monday - that such a motion will carry.

[2022-02-11, 1:49:01 PM] Diane Deans: We better get Resources.

[2022-02-11, 2:07:13 PM] Serge Arpin: Can I get 2 minutes please.

[2022-02-11, 2:21:30 PM] Serge Arpin: Last call before your board meeting

[2022-02-11, 3:23:13 PM] Serge Arpin: Can you answer short stuff.

[2022-02-11, 3:23:37 PM] Serge Arpin: Does a board mtg have to be called every time you need to swear in new officers.

[2022-02-11, 3:26:53 PM] Diane Deans: No. I have delegated authority to approve and the CEO swears them in.

[2022-02-11, 6:51:45 PM] Serge Arpin: Are you aware of any backlogs in approvals? Btw some of the members' questions at OPS Board are a source of humiliation for the Board. It's truly sad, I don't know how you put up with it.

[2022-02-11, 8:04:02 PM] Diane Deans: Backlogs in approval? You mean for swearing in officers? No. Not at all. As for the Board, that's a discussion for an entire bottle of ☹!

[2022-02-11, 8:11:20 PM] Serge Arpin: Yes for part 1, ok for part 2!

[2022-02-11, 8:15:34 PM] Diane Deans: 👍😊☹

[2022-02-11, 8:17:35 PM] Serge Arpin: I can go for that!

[2022-02-12, 1:55:30 PM] Serge Arpin: Can you take a call now?

[2022-02-12, 2:52:02 PM] Serge Arpin: The counter demonstrations are hugely unhelpful.

[2022-02-12, 2:52:40 PM] Diane Deans: Well apparently a bunch of them were our Councillors.

[2022-02-12, 2:55:54 PM] Diane Deans: And apparently the counter protest is massive.

[2022-02-12, 2:56:44 PM] Serge Arpin: Not cool. Does not make it easier for OPS to manage.

[2022-02-12, 2:58:09 PM] Serge Arpin: Asking again - are there any backlogs in terms of swearing in RCMP.

[2022-02-12, 3:02:05 PM] Diane Deans: I have left a message for Blair Dunker (CEO), the woman responsible for swearing them in. Will let you know when I hear back but I can't imagine what it would be. I have signed the MOU's.

[2022-02-12, 3:06:52 PM] Serge Arpin: Need to know then how many new RCMP officers have been sworn in since start of the demonstrations. And if any are « pending ».

[2022-02-12, 3:35:59 PM] Diane Deans: I have followed up with your specific question but so far Blair has told me that officers are being sworn in twice daily at 9 a.m. and 9 p.m. and she is not aware of any backlog.

[2022-02-12, 3:44:28 PM] Diane Deans: Confidentially, here is the reply from Blair Dunker: 421 RCMP officers are on the list provided to OPS. Of those 306 are sworn in. There is no delay in swearing in. RCMP asked for two swearing in times. When shifts change. 9am and 9pm. From the time we get the



name from the RCMP to getting it approved by Ministry and sworn in it's within a day or less. We are very flexible. It's important to note that this does not mean the officers sworn in are deployed and it doesn't mean the ones on the list that are not yet sworn in have arrived.

[2022-02-12, 3:56:45 PM] Serge Arpin: Thanks

[2022-02-12, 4:01:14 PM] Diane Deans: OPS just added a 3 pm swearing in.

[2022-02-12, 4:01:57 PM] Diane Deans: Specifically for RCMP

[2022-02-12, 5:39:47 PM] Serge Arpin: We will have to work hard to defeat a motion asking Peter to resign on Monday. As of today I don't believe we have the votes even though Council cannot remove him. Only your board.

[2022-02-12, 6:52:02 PM] Serge Arpin: This is what we are up against. We will have to discuss tomorrow...

«If Peter is too stupid to announce daily the number of OPP, RCMP , OPS and other.... It is his own funeral. »

[2022-02-12, 6:52:35 PM] Serge Arpin: This is killing is. Dearth of info against backdrop of Feds and Province not helping.

[2022-02-12, 6:53:01 PM] Serge Arpin: This is killing us.

[2022-02-12, 9:10:49 PM] Serge Arpin: Chat tomorrow please? I think we can ward this off.

[2022-02-13, 4:09:57 AM] Serge Arpin: You are also going to have to find a way to be silent or to pic and roll on your statement about not talking to terrorists because it won't be helpful if the effort to get them to leave Centretown is successful. Because the choice is between the continued occupation of Centretown and res areas, against which the OPS has been powerless to act, and helping residents. So it's « do nothing, or help our residents ». We choose the latter, not the former. Don't talk to them = do nothing. I'm sure you get that. Do nothing = multi -week occupation of residential communities with no end in sight - no cops, no tow trucks, no fed/prov reinforcements. No progress. That's why have to be silent, or you have to find a way to support this. You have to drop the rigid dogma of « changing my position makes me look weak ».

[2022-02-13, 2:39:47 PM] Diane Deans: Can you call m urgently?

[2022-02-13, 2:40:34 PM] Serge Arpin: I'm on a call with mayor. Can you text?

[2022-02-13, 2:44:39 PM] Diane Deans: I need details of the 3 o'clock announcement

[2022-02-13, 2:49:19 PM] Serge Arpin: Why?

[2022-02-13, 2:49:24 PM] Serge Arpin: You are Police!

[2022-02-13, 2:49:46 PM] Serge Arpin: Your agency will be asked to enforce the agreement!

[2022-02-13, 2:53:56 PM] Diane Deans: Is the motion calling for the Chief's resignation coming tomorrow!

[2022-02-13, 2:55:58 PM] Serge Arpin: I am working flat out to not have it come forward. Please support a call to move Council to Tuesday. Buys us time to work on motion.

[2022-02-13, 5:28:28 PM] Serge Arpin: I still don't know where you stand re media. Will you be making any kind of statement or staying silent? Mayor Watson's not running for re-election. No votes in this for him right now. If you have a better strategy for providing relief to residential areas under siege, please share.

[2022-02-13, 5:42:18 PM] Diane Deans: I have cancelled all my media interviews. I am not actively doing media.

[2022-02-13, 5:43:00 PM] Serge Arpin: Thanks for clarifying. Let's use next 24 hours to clarify how Feds and Province are helping OPS, oui?

[2022-02-13, 5:43:15 PM] Serge Arpin: I mean that should be the locus of all our efforts, correct?

[2022-02-13, 5:45:56 PM] Diane Deans: I think all our efforts should be focussed on ending this illegal occupation of our city and holding to account the perpetrators of these crimes.

[2022-02-13, 5:46:48 PM] Diane Deans: But yes we need the Feds and Prov to send resources and around lying about it.

[2022-02-13, 5:53:26 PM] Serge Arpin: Sorry your 1st statement is a wishful thought. The only way to get to that is through more police, active police enforcement or they agree to leave.

[2022-02-13, 6:20:20 PM] Diane Deans: Has Council been cancelled for tomorrow? I have not seen a notification.



[2022-02-13, 6:27:47 PM] Diane Deans: You can ignore this. I see the notice now.  
[2022-02-13, 6:43:59 PM] Serge Arpin: The Clerk issued a notice rescheduling the Council meeting until Tuesday. I resent it to you. To your city account.  
[2022-02-14, 11:42:01 AM] Serge Arpin: When can you chat in the 12:30 to 1:30 window  
[2022-02-14, 11:42:47 AM] Diane Deans: Can you call me right now? I need o talk to you asap!  
[2022-02-14, 11:43:09 AM] Serge Arpin: Subject please  
[2022-02-14, 11:43:25 AM] Serge Arpin: I'm on a call with another member of Council  
[2022-02-14, 11:43:39 AM] Diane Deans: CBC story coming out within the hour.  
[2022-02-14, 11:44:25 AM] Serge Arpin: About what  
[2022-02-14, 11:45:06 AM] Serge Arpin: We have to stop using txt messages. Too confusing... can we stick to this medium please?  
[2022-02-14, 11:45:23 AM] Diane Deans: Yes sorry  
[2022-02-14, 11:46:04 AM] Serge Arpin: Sorry  
[2022-02-14, 11:56:38 AM] Serge Arpin: « Chief Sloly is a tyrannical dictator! »  
[2022-02-14, 11:56:49 AM] Serge Arpin: Is that what you are saying are what the article is saying?  
[2022-02-14, 11:57:00 AM] Serge Arpin: Calling you now if you are free.  
[2022-02-14, 11:58:59 AM] Serge Arpin: Is now a good time  
[2022-02-14, 12:01:00 PM] Serge Arpin: I tried to call you  
[2022-02-14, 12:06:21 PM] Serge Arpin: Text me if you are free please  
[2022-02-14, 12:16:31 PM] Diane Deans: No that's not what I'm saying. That's what the media are going hard on.

[2022-02-14, 3:39:55 PM] Serge Arpin: Is the meeting tomorrow (OPSB) part of your commitment to a weekly meeting?  
[2022-02-14, 5:01:17 PM] Serge Arpin: Can you answer this before we chat about motions?  
[2022-02-14, 5:05:10 PM] Diane Deans: I am a very slow learner'  
[2022-02-14, 5:07:58 PM] Diane Deans: No. The main purpose is to heat from the OPP on their role in an integrated command system. Also one of the Provincial appointees wants a second legal opinion.  
[2022-02-14, 5:13:15 PM] Serge Arpin: Is this an open meeting - they have been notoriously bad for your organization's image. I hope CAM does not take another dispiriting and demoralizing run at the OPS.  
[2022-02-14, 5:20:32 PM] Diane Deans: Can you please call me?  
[2022-02-14, 5:34:57 PM] Serge Arpin: At Valentine's Day dinner with Diane. Not free until after 8:30.  
[2022-02-14, 5:35:16 PM] Serge Arpin: Not aware of any motions about OPS.  
[2022-02-14, 5:46:41 PM] Diane Deans: Non confidence in me? Ask for the Chief's resignation?  
[2022-02-14, 5:48:45 PM] Serge Arpin: Not aware  
[2022-02-14, 5:48:52 PM] Serge Arpin: Trying to suppres  
[2022-02-14, 5:48:55 PM] Serge Arpin: Later  
[2022-02-14, 5:48:59 PM] Serge Arpin: Dinner now  
[2022-02-14, 10:00:56 PM] Serge Arpin: No one has told us they would be bringing a motion forward re Chief or Sloly. But the people normally Planning such motions (Menard with Horizon Ottawa) would not normally do so (tell us). Are you hearing anything, re:  
1. Timing of media stories  
2. Any motions  
[2022-02-14, 10:17:58 PM] Diane Deans: Media story got pulled until tomorrow because of the Emergencies Act. (I believe although I have been in my office for the last 14 hours so haven't confirmed.)  
I'm uncertain about motions.  
[2022-02-14, 10:19:25 PM] Diane Deans: I heard this morning that there were going to be non

confidence motions directed toward me and the Mayor. I have been unable to confirm if that is still being considered.

[2022-02-15, 3:35:14 PM] Diane Deans: I am having a busy day but would be happy to brief you and the mayor on next steps.

[2022-02-15, 6:51:39 PM] Serge Arpin: Can you please provide times that you would be available to brief the Mayor tomorrow? We can do 10:30 am.

[2022-02-15, 6:57:46 PM] Diane Deans: Jessica will touch base with you in the morning and work out a time.